

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** 2020-24MY Legacy and Outback 2.5L NA and 2.4L DIT  
 2018-24MY Crosstrek  
 2017-24MY Impreza  
 2019-24MY Forester 2.5 NA  
 2014-18MY Forester 2.0L DIT  
 2015-24MY WRX 2.0 DIT  
 2019-24MY Ascent

**NUMBER:** 02-193-24  
**DATE:** 12/19/24

**SUBJECT:** Walnut Blast Cleaning Procedure for Carbon Deposit Removal to Address Engine Misfire DTCs, Black Smoke from the Exhaust, Lack of Power, Knocking (Ping) and / or Rough Idle Concerns

**INTRODUCTION:**

This bulletin provides updated parts information and a service procedure to follow for removing accumulated carbon deposits from fuel injectors and internal engine components (e.g. intake valves and / or manifold, and combustion chambers). Fuel quality and how the vehicle is operated are both major contributing factors which will have a direct effect on carbon deposit accumulation. This cleaning procedure for carbon deposit removal is recommended to address engine misfire DTCs, black smoke from the exhaust, lack of power, knocking (ping) and / or rough idle concerns. The procedure outlines the use of an Autool HTS558 Walnut Blasting Machine that has been approved by Subaru of America.

**IMPORTANT:** This procedure was developed as a suitable alternative to the procedures outlined in 09-74-21R due to available retailer equipment. **ONLY** one procedure can be reimbursed by Warranty.

**REQUIRED TOOLS:**

**WALNUT BLASTING MACHINE**

[AUTOOL HTS558](#)



<p><b>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</b></p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;"><b>Subaru of America, Inc. is ISO 14001 Compliant</b></p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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**WALNUT SHELL MEDIA**

Grit Size: #24orSAE 18/40

Amount: Approximately 1-2lbs



**SHOP TOWELS**

Size: 14in x 12in

Quantity: As Needed



**MOVING BLANKET**

Size: 40in x 72in

Quantity: 2



**MASKING TAPE**

Recommended Size : 1.88in(48mm)



**SEAL PICK TOOLS**

Tip shape: 90°, 45°

Length: Approx 6.3in(160mm) or more



**CAP**

SOA Part Number: 16519AA100

NOTE: Can be ordered through Subaru Parts



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## SUBARU THROTTLE PLATE CLEANER

SOA Part Number: SOA868V9170

NOTE: Can be ordered through Subaru Parts



## P.E.A. (POLYETHERAMINE) CARBON CLEANER

SOA Part Number SOA868V9166

NOTE: Fuel tank additive



### SERVICE PROCEDURE / INFORMATION:

**STEP 1:** Refer to the applicable Service Manual and review: General Description > Repair Contents > Action required before & after Battery Disconnect. Additionally, record any stored seat position(s) before proceeding. Relearn any seat position memory after work is complete. If the power rear gate (PRG) height has been customized, that position must also be noted and relearned.

**STEP 2:** Remove the battery as per the applicable Service Manual: Engine > STARTING/CHARGING SYSTEMS > Battery > Removal

**STEP 3:** Remove the intake manifold as per the applicable Service Manual: Engine > FUEL INJECTION (FUEL SYSTEMS) > Intake Manifold Assembly > Removal

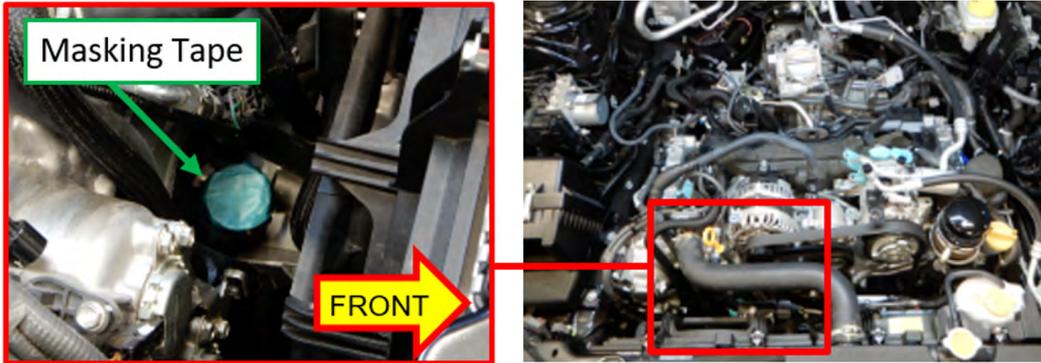
### IMPORTANT CAUTIONS:

- The Service Manual uses a **black star (★)** in the component breakdown illustrations to indicate one-time use parts.
- It is vital to confirm no foreign matter enters any fuel lines, intake ducts, and any other peripheral parts.
- 2.0L & 2.5L DINA equipped models DO NOT require fuel delivery tube disconnection

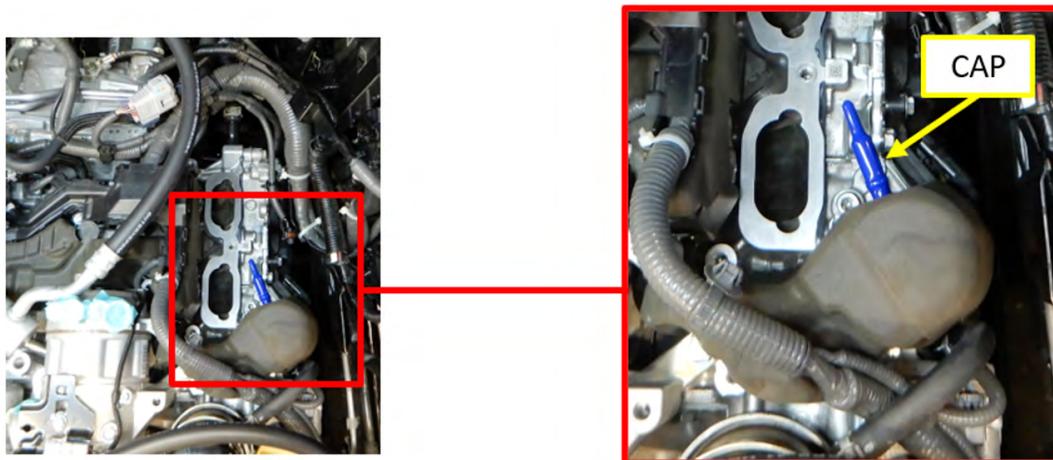
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**STEP 4:** Cover/seal the required areas indicated in the model specific images below. Proceed to Step 5 for 2.0L & 2.5L DINA equipped models.

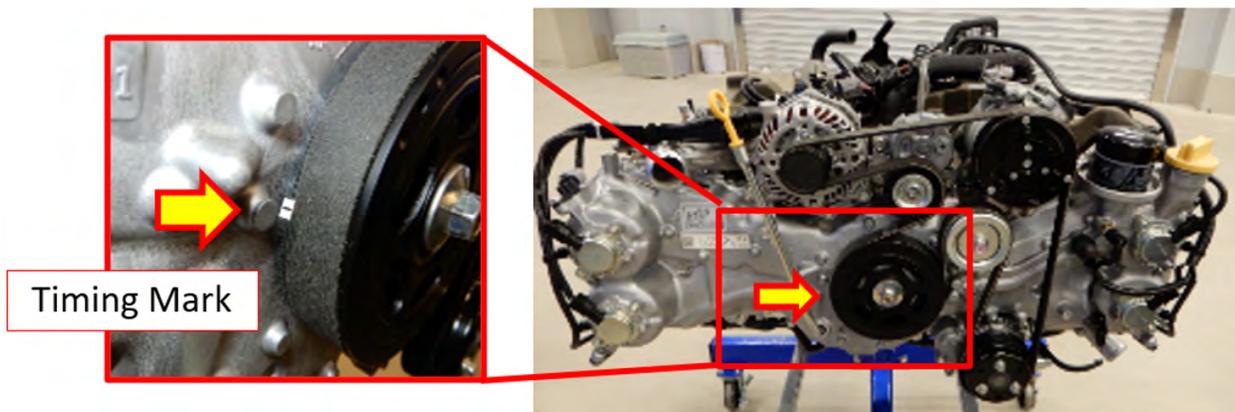
**2.0L DIT & 2.4L DIT:** Cover the turbo charger duct opening with making tape.



**2.4L DIT:** Install the cap (p.n. 16519AA100) on to the high pressure fuel pump connection.

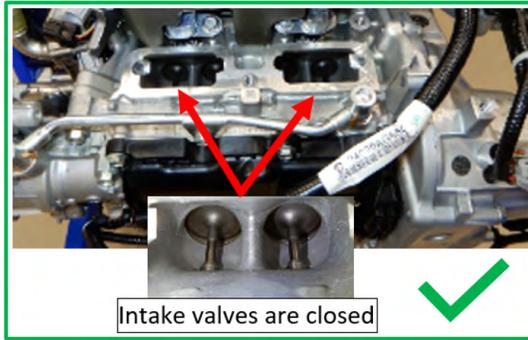


**STEP 5:** Rotate the crank pulley clockwise until the timing mark matches the position indicated below.



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**STEP 6:** Visually inspect the intake valves of cylinders #1 and #3. Confirm the valves are in the closed position.



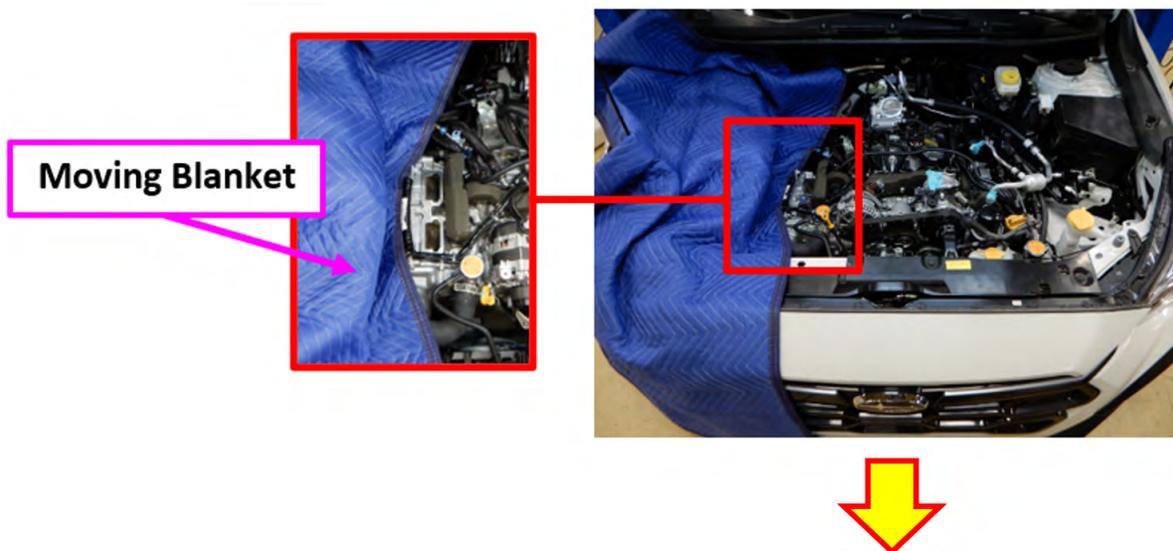
**NOTE:** If the valves are open, rotate the crank pulley 360 degrees in the clockwise direction and monitor the valve position. DO NOT continue until the valves are confirmed to be closed.

**STEP 7:** Seal the intake ports of cylinders #2 and #4 with masking tape. This will prevent any foreign material from entering.

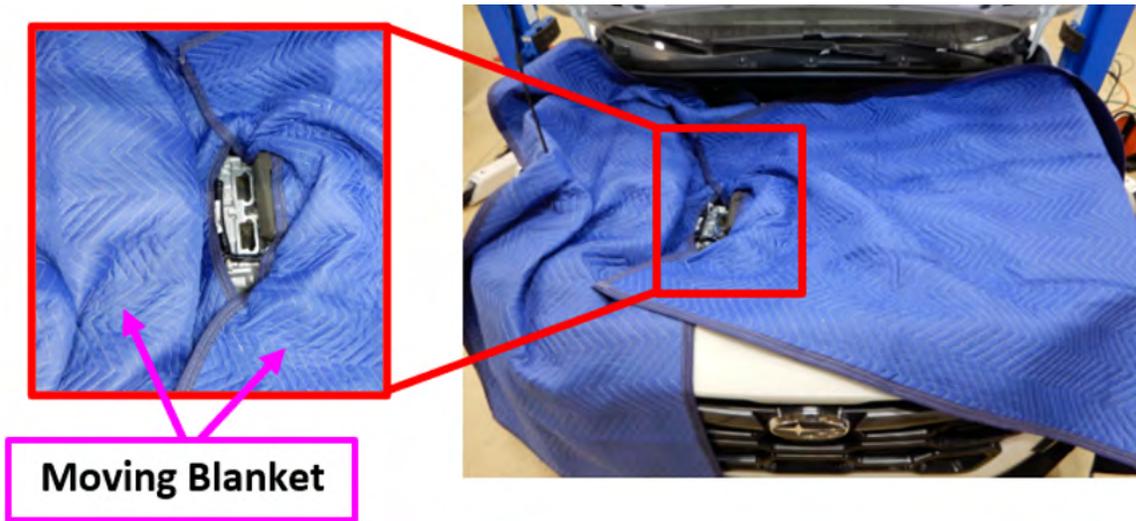
**CAUTION:** Contamination or adhesion of foreign material such as walnut shell media inside the engine may cause starting failure and/or engine stalling.



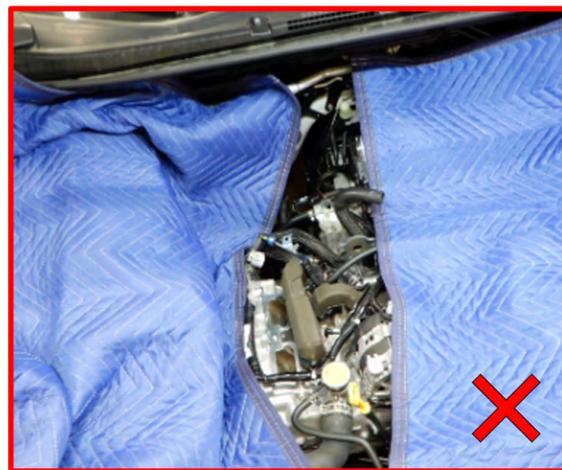
**STEP 8:** Cover the area around the intake port with two moving blankets. This will help prevent any walnut shell material from contamination.



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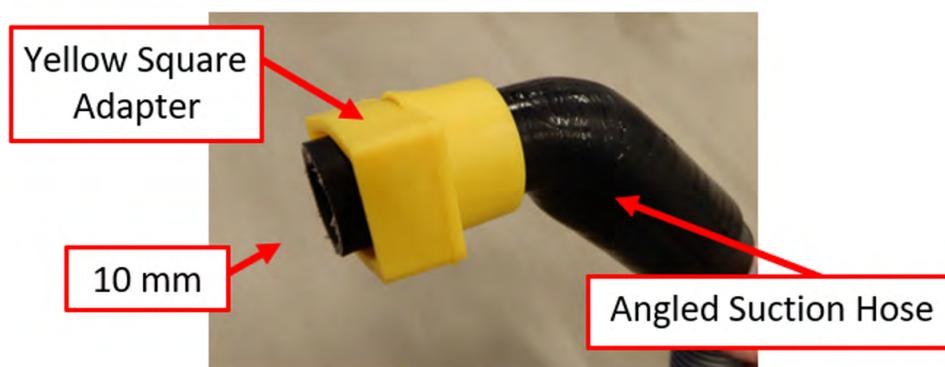


**CAUTION:** Confirm harness connections, fuels lines, and ALL other components are covered prior to cleaning.



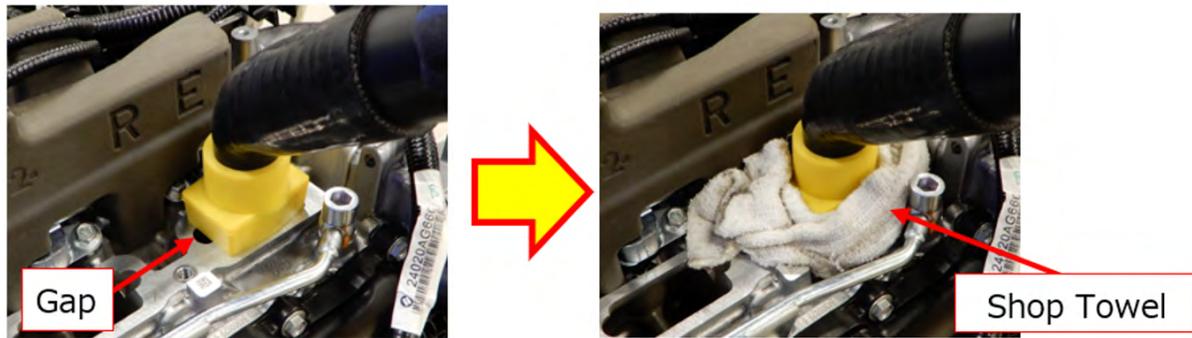
**STEP 9:** Prepare the walnut blasting machine (**AUTOOL HTS558**) with the necessary air supply. Always use NEW abrasive material when performing cleaning.

**STEP 10:** Prepare the angled suction hose by inserting the square yellow adapter onto the end of the hose. Allow approximately 10mm of the hose to protrude from the adapter. This will provide added stability when cleaning.



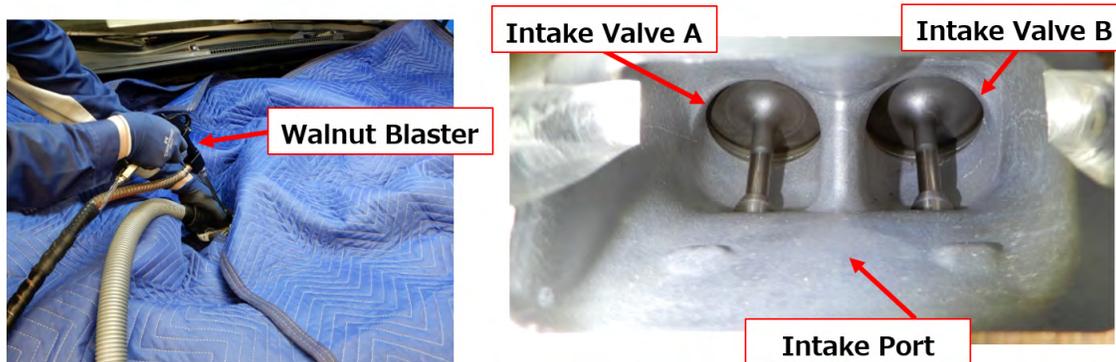
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**STEP 11:** Set the hose into the cylinder #1 intake port. Cover any gaps with a shop towel.



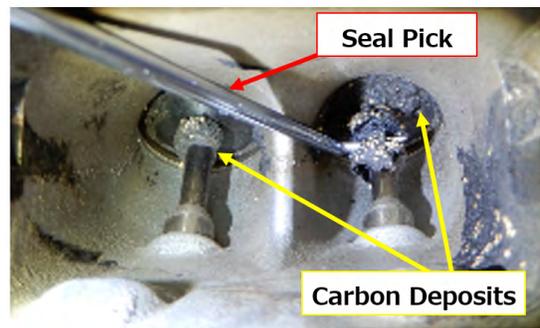
**STEP 12:** Clean the intake valve and intake port of cylinders #1.

- A. Confirm the walnut blaster is turned on.
- B. Insert the nozzle of the walnut blaster into the suction hose.
- C. Pull the trigger and allow the abrasive material to pass through the nozzle.
- D. Aim the nozzle in the direction of Valve A.
- E. Aim the nozzle in the direction of Valve B.
- F. Move the nozzle up, down, left, and right to ensure the entire area is cleaned.



**CAUTION: DO NOT** remove the nozzle from suction hose while blasting the abrasive material. This can cause contamination to the surrounding area.

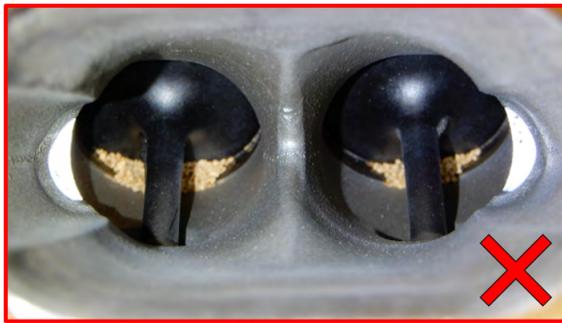
**TIP:** A seal pick can be used for the removal of some of the more difficult to remove carbon deposits. Be careful not to scratch the valves or cylinder head.



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**STEP 13:** Repeat the cleaning process outlined in Step 12 for cylinder #3.

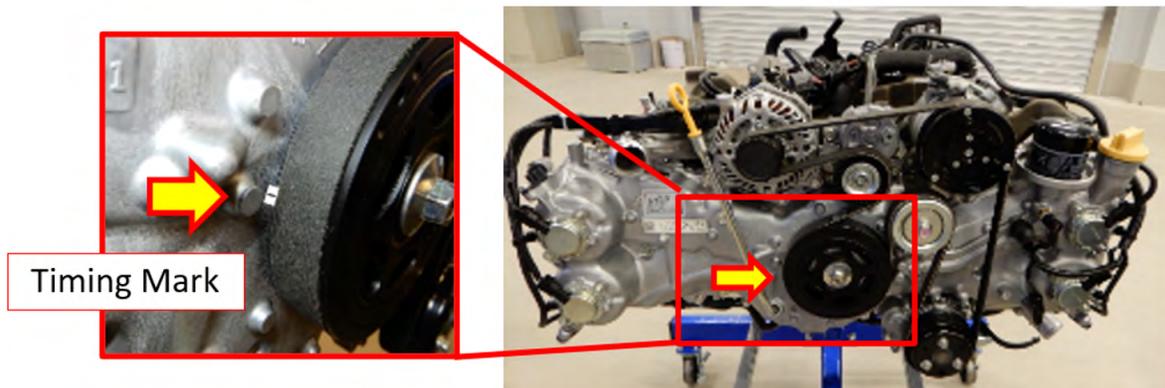
**STEP 14:** After cleaning is completed, remove any remaining abrasive material using the suction hose. Using a flashlight, inspect the ports and confirm there is no remaining material.



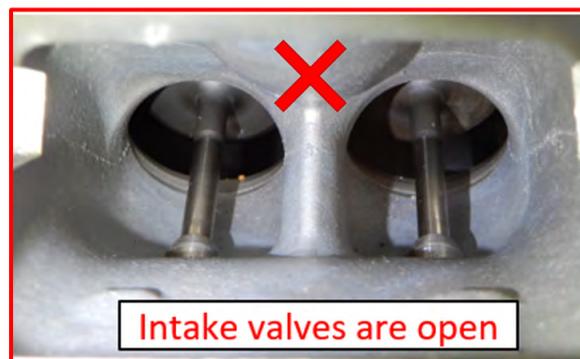
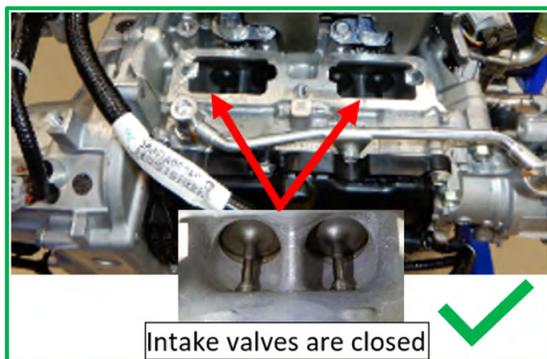
**STEP 15:** Remove the moving blankets and masking tape covering the intake ports on cylinders #2 and #4.

**CAUTION:** Be mindful not to spread any of the abrasive material collected by the blankets into the engine area.

**STEP 16:** Rotate the crank pulley clockwise 360 degrees until the timing mark matches the position indicated below.



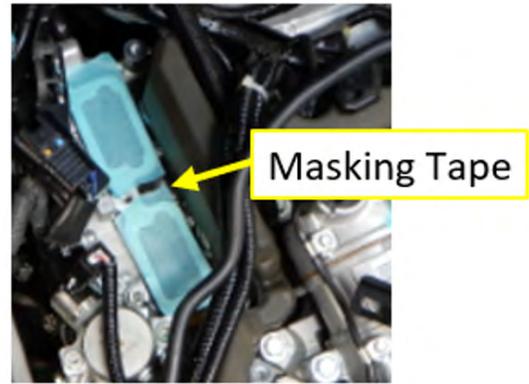
**STEP 17:** Visually inspect the intake valves of cylinders #2 and #4. Confirm the valves are in the closed position.



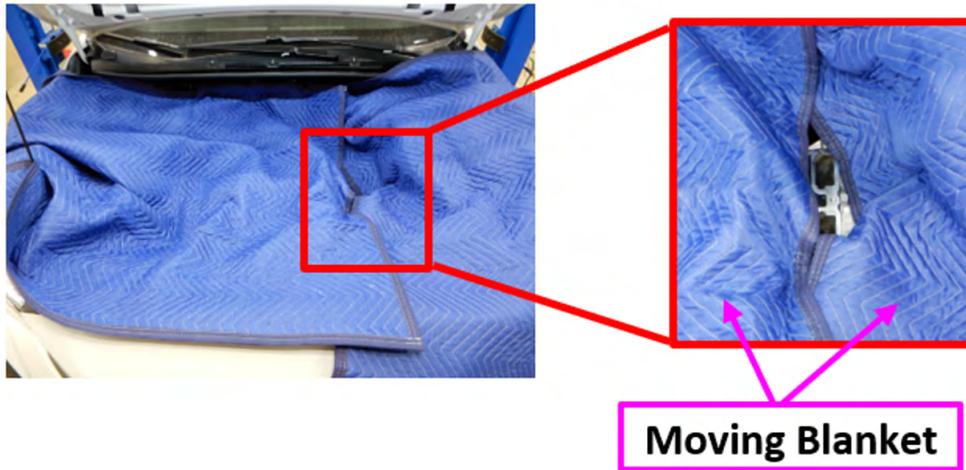
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**STEP 18:** Seal the intake ports of cylinders #1 and #3 with masking tape. This will prevent any foreign material from entering.

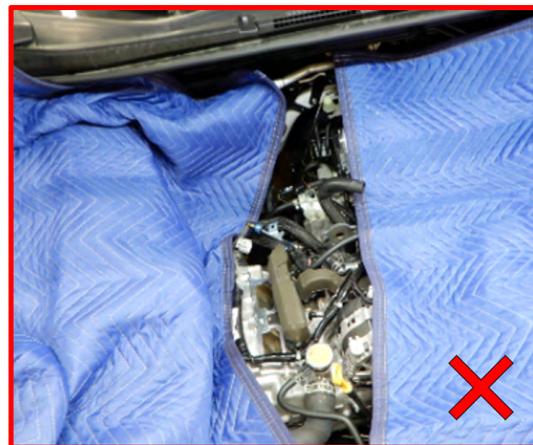
**CAUTION:** Contamination or adhesion of foreign material such as walnut shell media inside the engine may cause starting failure and/or engine stalling.



**STEP 19:** Cover the area around the intake port with two moving blankets. This will help prevent any walnut shell material from contamination.



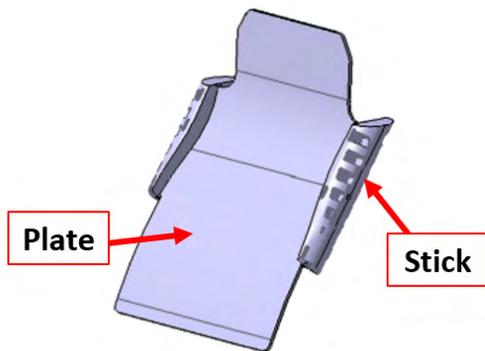
**CAUTION:** Confirm harness connections, fuels lines, and ALL other components are covered prior to cleaning.



**STEP 20:** Repeat the procedures outlined in Steps 9 through 15 on cylinders #2 and #4.

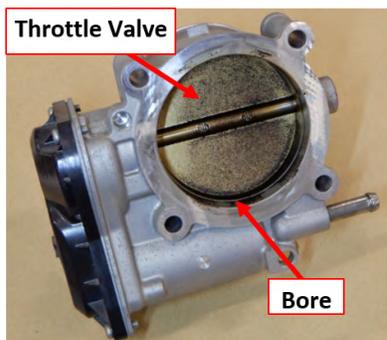
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**STEP 21:** Clean the plate and stick portions of all the cylinder head plates using throttle plate cleaner. Dry the cylinder head plates with a clean shop towel. Confirm there is no cleaner remaining on the plates.



**STEP 22:** Clean the throttle body.

- A. Remove the throttle body from the intake manifold.
- B. Soak a shop towel in throttle plate cleaner.
- C. Wipe the throttle valve and bore inner surfaces from both the intake manifold and intake duct sides.
- D. Wipe the cleaned areas with a clean shop towel and confirm no throttle plate cleaner remains.



**CAUTION:** DO NOT open and close the throttle valve manually during cleaning. DO NOT deform or scratch the throttle valve/bore.

**STEP 23:** Reinstall all parts in the reverse order of disassembly.

**STEP 24:** Fill the fuel tank fuel. Add one bottle of P.E.A. carbon cleaner (SOA868V9166) the fuel tank.

**NOTES:**

- The Service Manual uses a **black star (★)** in the component breakdown illustrations to indicate one-time use parts.
- Whenever reconnecting the ground cable terminal to the battery sensor, torque to 7.5Nm (5.5ft.-lbs. or 66inch.-lbs.) while supporting the sensor with the other hand as outlined in the applicable Service Manual under: STARTING/CHARGING SYSTEMS > Battery Sensor.

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## WARRANTY / CLAIM INFORMATION:

For vehicles within the Powertrain Limited Warranty period, this repair may be submitted using the following claim information:

**NOTE:** This procedure was developed as a suitable alternative to the procedures outlined in 09-74-21R due to available retailer equipment. **ONLY** one procedure can be reimbursed by Warranty.

Labor Description	Labor Operation #	Repair Code	Labor Time / Aspiration
ROUGHNESS DIAGNOSIS & MEDIA CLEANING INTAKE PORTS	A449-286	B0N-22	3.0h <b>NA</b>
			3.6h <b>Turbo</b>

The claimable Warranty Part Number for 1 (one) bottle of the P.E.A. cleaner is SOA635328.

## IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.